

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Bergman, et al.

Examiner: Dao, Thuy Chan

Serial No.: 10/630,959

Group: Art Unit 2192

Filed: July 30, 2003

Docket: YOR920030056US1 (8728-607)

**For: SYSTEMS AND METHODS FOR GENERATING AND DISTRIBUTING
EXECUTABLE PROCEDURES FOR TECHNICAL DESK-SIDE SUPPORT**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

Amendment

This is a response to the Final Office Action mailed on May 8, 2007. The claims are amended as follows: